



Sapphire Independent Housing



Hepburn Court

Supported Housing

About Hepburn Court

Housing and Support for Hertfordshire homeless families

Hepburn Court was acquired by Sapphire Independent Housing in 2005. The scheme is for single parents and families who have support needs and a local connection to Hertfordshire.

The main building consists of ten rooms and each room has its own kitchen facilities with shared bathroom facilities. There is a communal lounge, garden, laundry room and car park.

The adjoining house comprises two rooms with a separate bathroom and shower room, shared kitchen facilities, communal living and dining rooms and garden. There is Wi-Fi access throughout both buildings, including all bedrooms.

Referrals to Hepburn Court are via Hertsmere Homeless Persons Unit.

Support staff work between 9am and 1pm Monday—Friday.

For out of hours emergencies residents are provided with a free direct call, via

the communal pay phone, to a larger Sapphire supported scheme in Hertfordshire (with 24 hour cover).

How we work

Every supported family in Hepburn Court has a dedicated key worker who works closely with them throughout their stay.

The resident and key worker will produce and then follow a personal action plan which aims to cover all aspects of the residents' needs and aspirations.

The key worker and resident undertake an assessment of needs and, working together, develop the personal action plan to address their needs.

Key workers provide assistance with bidding for properties and welfare benefits claims, guidance on communal living, and advice on meaningful use of time; including sign posting to training or volunteering opportunities.



Working in partnership

Hepburn Court provides an environment where residents and their families can increase their skills and opportunities in a number of areas. Established partnerships with external agencies such as Housing Options, Children's Centre, Homeless Persons Unit, Community Police, Social Service, Health Visitors and Sure Start, work seamlessly with the Hepburn Court team, to ensure residents and their families are receiving the support and training they require to enable them to move on independently.

Enabling residents to increase skills and experience

Hepburn Court hold regular house meetings which allow residents to get to know their neighbours in a relaxed and informal setting.

Guest speakers are regularly invited to attend these meetings to discuss relevant topics and chat with residents about issues that affect them.

Representatives from Sure Start Children's Centre visit Hepburn Court every week to provide support for residents and their families and advise on activities and training opportunities within the area.

A Health Visitor and Nursery Nurse attend every fortnight to undertake physical and development checks on small children and provide support and assistance for the ongoing welfare of the residents and their families.

If you would like to find out more about the services at Hepburn Court please call **01707 662 667** or go to www.sih.org



1:1 Sessions at Hepburn Court

- Pre tenancy training
- Budgeting and financial assistance
- Property searches and bidding



Residents are encouraged to participate in a range of activities designed to develop key life skills, improve health, well-being and build confidence.



Sapphire Independent Housing

With over 360 units of accommodation throughout London and Hertfordshire, Sapphire Independent Housing is proud to provide quality support and accommodation to single people in housing need.

We are located in the London boroughs of Brent, Camden, Islington, City of Westminster and Hertsmere.



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Sapphire Independent Housing is a registered housing provider. Industrial and Provident Society. Registration Number—19068R. Homes and communities Agency Registration Number—H1313.